



કર્મચારી રાજ્ય વીમા નિગમ  
(શ્રમ અને રોજગાર મંત્રાલય, ભારત સરકાર)  
કર્મચારી રાજ્ય વીમા નિગમ  
(શ્રમ અને રોજગાર મંત્રાલય, ભારત સરકાર)  
**EMPLOYEES' STATE INSURANCE CORPORATION**  
(Ministry of Labour & Employment, Govt. of India)



પ્રાદેશિક કચેરી / ક્ષેત્રીય કાર્યાલય / Regional Office  
પંચદીપ ભવન, આશ્રમ માર્ગ, અમદાવાદ, ગુજરાત - ૩૮૦ ૦૦૯  
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No. 37/GRO/CRI/MR/Policy/2013

Date:- 15-07-2024

**CIRCULAR**

All Staff / Officers / Pensioners are hereby informed that the Competent Authority has approved and empaneled the below mentioned health care organization / tie-up hospitals for provision of OPD / Secondary treatment / Super Speciality treatment to ESIC Employees, Pensioners and their beneficiaries at CGHS rates in Ahmedabad:-

Sr. No.	Name of Empanelled Hospitals	Address of Empanelled Hospitals	Specialities for which Tie-up arrangement has made	Period	
				From	To
1	Aalok Orthocare Hospital	Opp. Fortune Landmark Hotel, Ushmanpura, Ashram Road, Ahmedabad - 380014	<ul style="list-style-type: none"> <li>• Orthopedic</li> <li>• Medicine</li> <li>• General Surgery</li> <li>• Plastic Surgery</li> <li>• ENT</li> </ul>	12-07-2024	11-07-2026
2	Diva Eye Institute	Core House, 17, Parimal Society, Core House Lane, Ellis Bridge, Ahmedabad - 380006	<ul style="list-style-type: none"> <li>• Ophthalmology</li> </ul>	12-07-2024	11-07-2026

Following procedures must be followed for availing OPD / Secondary treatment / Super Speciality treatment in tie-up / empaneled hospitals:-

- All Staff / Officers / Pensioners will visit their respective Authorized Medical Attendant / Government Institutions of their respective areas on the first instance and obtain OPD / Secondary treatment there.
- If any medical treatment facility is not available with AMA / Government Hospital as mentioned in (a) above, the Staff / Officers / Pensioners concerned will obtain a reference letter from such AMA / ESIC hospital addressed to the empanelled hospital to the effect that the said medical treatment is not available there.
- The Concerned Staff / Officers / Pensioners will have to intimate in advance to this effect in writing to The Regional Director (CRI), ESI Corporation, Ahmedabad.
- The concerned Staff / Officers / Pensioners will produce the said reference letter in the above-cited tie-up hospitals. The Regional Office will confirm the reference to the said tie-up hospital by e-mail / post, on the basis of which treatment will be provided at the aforesaid hospital.
- The reference letter will only be provided to Staff / Officers / Pensioners for those services entered with the respective empanelled / tie-up hospitals and available with them, since all

- services are not available and entered / engaged at CGHS rates with empanelled / tie-up hospitals.
- f. In the absence of referral letter from AMA, The Regional Director / SMO may act as an AMA, if found necessary depending on case to case but this clause will be used sparingly, only in exceptional cases.
- g. Indoor / In-Patient treatment taken in the emergent situation in any empanelled hospital irrespective of distance from their residence can be availed on production of Medical / ID cards. However, reimbursement in such cases will be subject to CGHS / CS (MA) Rules and reimbursement shall be restricted to the ceiling of CGHS / CS (MA) Rules or actual expenditure, whichever is less.
- h. Treatment taken in the emergent situation in any non-empanelled private hospital irrespective of distance from their residence subject to condition that the hospital concerned has certified the Medical emergency and Nodal Officer in consultation with MR / SMO / MS of ESI Corporation is satisfied of the emergent condition. However, reimbursement in such cases will be made as per CGHS / CS (MA) rules approved rates or actual expenditure, whichever is less.

Signed by

Neelam Kumari

NEELAM KUMARI  
Date: 15-07-2024 13:15:02  
(ASSISTANT DIRECTOR)

**To:-**

1. All Tie-up Hospitals.
2. All Branch Officers, GRO, ESIC, Ahmedabad with a request to circulate the same to their subordinates.
3. All Branch Managers, Branch Offices, GRO, ESIC, Ahmedabad with a request to circulate the same to their subordinates.
4. The ESIC Pensioners Association, Gujarat Region, 71 Shivnagar, Ghatlodia, Ahmedabad - 380061.
5. The Medical Commissioner / Insurance Commissioner, ESIC, Zonal Office, West Zone, Ahmedabad.
6. The State Medical Officer, Medical Branch, GRO, ESIC, Ahmedabad.
7. The Medical Vigilance Officer / Medical Referee, GRO, ESIC, Ahmedabad.
8. The Medical Superintendent, ESIC, Model Hospital, Bapunagar / Naroda, Ahmedabad.
9. The Branch Officer (IT Branch), with a request to upload the circular to ESIC Gujarat Website.
10. PA Section, RD's Office, ESIC, Gujarat Regional Office, Ahmedabad.
11. Rajbhasha Shakha for Hindi Version.